



We're offering a new
renewable energy option.

Dear Customer,

As an Avista natural gas customer in Oregon, you now have a new option to add renewable natural gas and lower your carbon footprint. You can receive all the great benefits of natural gas, with no equipment or appliance changes, at the same level of reliability.

Renewable natural gas (RNG) is made from the everyday waste of people and animals. Methane gas is captured from sources like solid waste landfills, livestock farms, and food production facilities before escaping into our atmosphere. It is then cleaned and safely injected into the pipeline to be used as energy instead.

Last spring, Avista announced our goals to reduce natural gas emissions by 30% by 2030 and to be carbon neutral in our natural gas operations by 2045. This is one step to get us closer to that goal and gives you the opportunity to join us.

When you sign up, you can offset your natural gas usage with RNG for as little as \$5 a month. Your subscription can be canceled at any time. Each \$5 represents the environmental benefit associated with 1.5 therms of RNG.

All Avista natural gas customers in Oregon can now elect to [enroll in the program online](#) or by calling into customer service at 800-227-9187.

You can [visit our website](#) to discover more about this option, read FAQs or to enroll.

Sincerely,

Avista
